


About eAlerts

Lanco FCU's eAlerts is a free member service that lets you choose to receive notifications about your accounts via e-mail and/or text message. (Text messaging rates apply.)

eAlerts Enrollment Instructions

Enroll in eAlerts via Online Banking

1. Go to lancofcu.com and log into Online Banking
2. Click the "Self Services" tab
3. Click "Continue" next to eAlerts
4. Click "Enroll"
5. Enter up to two phone numbers and/or e-mail addresses to receive your eAlert notifications.
6. Click "Submit"
7. Click "Add Alert"
8. From the Drop-Down Menu, select "Security Alerts" or a specific account (share or loan)
9. Check the Alerts you want to set and fill in any necessary fields. (Hover the mouse cursor over the  icon for hints/descriptions.)
10. Click Save.

Enroll in eAlerts at a Lanco FCU Branch

If you do not use Online Banking, visit any Lanco FCU branch for assistance enrolling in eAlerts. Please review the reference list of available eAlerts on page 2 to select which notifications you would like to receive and specify any required amounts or descriptions.

Supported Mobile Carriers

eAlerts are currently available to be received by text message via the following mobile carriers: AT&T, Boost Mobile, Comcast, Cricket, Metro PCS, Nextel, Sprint, T-Mobile, US Cellular, Verizon, and Virgin Mobile.

Important Tips About Your eAlerts Contact Information

Changes to Your Mobile Carrier

If you receive eAlerts via text message and you change mobile carriers, you will need to update your eAlert contact information to continue receiving text messages.

Changes to Your E-mail Address or Mobile Phone Number

The e-mail and phone number that you use for eAlerts WILL NOT automatically update when you change your contact information with Lanco FCU. In fact, you can choose to receive notifications when the e-mail address or phone number associated with your account is changed.

Instructions for Updating Your eAlert Contact Information:

1. Log into Lanco FCU's Online Banking
2. Click the "Self Services" tab
3. Click "Continue" next to eAlerts
4. In the "Contact Information" section, click on the text or e-mail address that you would like to update.
5. Make any changes to your phone number, mobile carrier, and/or e-mail address.
6. Click "Submit"

Available eAlerts Notifications

Security Alerts

- Email Change Alert
- Home Banking Locked Alert
- New Card Alert *(if a new debit card is issued)*
- Name/Address Change Alert
- Home Banking Password Changed Alert
- Home Banking Login Failure Alert
- Phone Number Changed Alert
- Reminder Alert *Specify reminder text, first date, and frequency*

Share Accounts

- Transaction Description Alert *Specify a text description*
- Withdrawal Transaction Alert *Specify a Minimum Threshold \$*
- Deposit Transaction Alert *Specify a Minimum Threshold \$*
- Minimum Balance Alert *Specify the amount \$*
- Maximum Balance Alert *Specify the amount \$*
- Daily Balance Alert *Specify the time (8:00 am–8:00pm)*
- REG D Alert *(Alert sent when Reg D count = 6)*
- Nearing REG D Limit Alert *Specify count # to send alert*

Additionally, for Share and IRA Certificates:

- Certificate Maturing Notice *Specify # of days before maturity*

Loan Accounts

- Balance Change Alert *Specify minimum amount \$*
- Payment Due Alert *Specify # of days before*
- Payment Past Due Alert *Specify # of days after*
- Interest Rate Change Alert *(Alert sent if interest rate changes)*
- Transaction Description Alert *Specify a text description*

Additionally, for Lines of Credit:

- Advance Alert *Specify minimum amount \$*

For Questions or Assistance

Contact Lanco Federal Credit Union by visiting any branch or calling (717) 569-7180 or (888) 318-4222.
For branch locations and hours, visit lancofcu.com/branches.